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Iris Again Achieves kCura's Orange-Level Best in Service Award

Leader in eDiscovery Managed Services Houses World-Class Relativity Expertise

Kansas City, April 29, 2015 – In the world of eDiscovery, Iris is the definitive leader in managed services. Part of what makes Iris so dominant in managed services is the ability to support hugely diverse client needs. For review, this means having expertise in the leading eDiscovery platform Relativity. The company has again achieved kCura's Orange-level Best in Service Award: with 41 Relativity Certified Administrators, 36 Relativity Review Specialists, 6 Relativity Analytics Specialists and 4 Relativity Assisted Review Specialists on the roster, Iris houses a huge support team that is more than capable of covering all the bases.

Iris' Relativity expertise spans across the entire duration of the eDiscovery Managed Services (EMS) relationship: from Infrastructure as a Service (IaaS) to review protocol consultation to utilizing Technology Assisted Review (TAR), Iris supports a wide variety of litigation requirements. Arc, which provides clients with their own Relativity environments for a fixed monthly fee, was singled out from over 100 Relativity service providers worldwide and named the most innovative application in the kCura service provider ecosystem.

Iris works with each managed services client to tailor the Relativity experience. By training both litigation support staff and attorneys on how to integrate Relativity into their respective workflows, Iris relieves the burden of first-level learning. TAR and other non-standard review enhancements are easily implemented with Iris. With over 5,000 users globally and entire internal training programs built around Relativity, Iris brings a new level of knowledge to the table.

"The demand for eDiscovery managed services has been off the charts," said Damon Goduto, co-founder and vice president of sales. "Obtaining the recognition and certifications that kCura offers is about more than validating our capabilities. It's about being the best eDiscovery service provider our clients have ever worked with."

"The sheer density of talent at Iris is what makes us tick," said Adi Elliott, vice president of marketing. "We have a lot of great people working around the clock to ensure our clients get the best Relativity experience. Throughout the organization, everyone is completely focused on our clients. It's inspiring."

EMS clients also never have to worry about patches or upgrades: Iris takes care of all maintenance, leaving clients free to focus on case strategy and other business-specific issues.

And, for the second year in a row, Iris has achieved kCura's Orange-level Relativity Best in Service Award for outstanding customer service. kCura evaluates Best in Service candidates



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in three areas – technical infrastructure, customer service and product expertise – and Iris has excelled in all three.

About Iris

Iris Data Services is the leader in eDiscovery managed services — no other provider has more clients, experience or focus. Iris' suite of products includes Horizon, managed services processing that seamlessly integrates best-in-class applications, and Arc, a private Relativity® environment for a fixed monthly fee. Iris' U.S. headquarters is in Kansas City and its European headquarters is in London. Iris provides global services through office locations in the United States, Europe, India and China. For more information about Iris, visit www.irisds.com.

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